

# Ducted Split Wine Cellar Cooling Systems Installation, Operation and Maintenance Manual 60Hz Models: SP25



#### Manufactured by



Syracuse, NY

wineguardian.com

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# **Table of Contents**

Safety	
Lockout/Tagout Procedure	5
Safety Warnings	5
Receiving, Inspecting and Unpacking	5
Directory of terms	6
General Overview	
Accessories/Options	g
Component Overview	11
Overview of the Evaporator	12
Terminal Strip Connections	13
Overview of the Condenser	14
Refrigeration Illustration	15
Wiring Diagram for SP25	16
Specifications	19
Installation	20
Pre-Installation	20
Pre-Installation Planning	20
Installing The Fan-Coil	20
Reducing Noise Generation	21
Ductwork	22
Duct Collar and Panel Adjustment	23
Drain Line	24
Wiring the Fan-Coil	24
Installing The Condensing Unit	25
Installation of Interconnecting Refrigerant Lines	25
Refrigerant Line-Sets	26
Sample line Set Configurations	27
Leak Checking and Evacuation Process	27
Wiring the Condenser	28
Start-Up	29
Refrigerant Charging	29
Charging System with Head Pressure Control	29



Final Start-up	33
Maintenance	36
Cleaning the Humidifier (Optional)	37
Electric Heat	
Extreme Climate Protection	37
Maintenance Schedule	37
Monthly	37
Yearly	38
Troubleshooting	
Resetting the High-Pressure Switch	39
Contact and Warranty	
Contact Information	
Warranty	42



### **Safety**

The safety messages contained in this manual are bold and highlighted in red for quick identification. A Danger message indicates an imminently hazardous situation which, if not avoided, can result in death or serious injury. Messages identified by the word DANGER are used sparingly and only for those situations presenting the most serious hazards. The following is a typical example of a Danger message as it could appear in the manual.



HIGH VOLTAGE - RISK OF SERIOUS INJURY OR DEATH
High voltages are present in the cabinets.
Before opening panels turn off all power.
Use the Lockout/Tagout procedure.

The equipment covered by this manual is designed for safe and reliable operation when installed and operated within its designed specifications. To avoid personal injury or damage to equipment or property when installing or operating this equipment, it is essential that qualified, experienced personnel perform these functions, using good judgment and safe practices. See the following cautionary statements. Installation and maintenance of this equipment is to be performed only by qualified personnel who are familiar with local codes and regulations and are experienced with this type of equipment.

Exposure to safety hazards is limited to maintenance personnel working in and around the unit. When performing maintenance, always use the Lockout/Tagout procedure, which is described in this chapter. Observe the maintenance safety guidelines in the Wine Guardian Manual.

<u>Electrical Hazards</u> - Working on the equipment may involve exposure to dangerously high voltage. Make sure you are aware of the level of electrical hazard when working on the system. Observe all electrical warning labels on the unit. There are no electrical safety lockouts installed within the unit. The power cord attached to the control box must be disconnected from the power sources prior to working on any part of the electrical system.

<u>Hot Parts Hazards Electric</u> - Resistance heating elements must be disconnected prior to servicing. Electric heaters may start automatically, disconnect all power and control circuits prior to servicing the unit to avoid burns.

<u>Moving Parts Hazards</u> - The motor and blower must be disconnected prior to opening access panels. The motor can start automatically. Disconnect all power and control circuits prior to servicing to avoid serious injuries or possible dismemberment. Be sure to use the Lockout/Tagout procedure when working on these units.



#### **Lockout/Tagout Procedure**

- 1. Turn off the power switch (indicator light should be off).
- 2. Unplug the unit from the electrical outlet and cover the outlet to prevent accidentally plugging in the unit.

#### **Safety Warnings**

- Never reach into a unit while the fan is running.
- Disconnect all power sources before working on the unit.
- Check weights to be sure the rigging equipment can support and move the Wine Guardian unit safely. <u>Note</u>: any specific rigging and installation instructions located in the <u>Installation section</u> of the Wine Guardian Manual.
- Do not remove access panels until fan impellers have completely stopped.
   Pressure developed by moving impellers can cause excessive force against the access panels.
- Never pressurize equipment above specified test pressure (~300 psi).
- Always ground the outlet to provide adequate protection against voltage surges and built-up static charges.
- Refer all servicing to qualified service personnel. Servicing is required when the unit has been damaged in any way.
- Do not use extension cords.
- Do not modify the equipment; it may cause damage to the equipment and will void the warranty.

#### Receiving, Inspecting and Unpacking

When receiving the unit, ensure the unit is undamaged and includes all ordered accessories.

**Note**: Wine Guardian units are factory assembled and tested prior to shipment. Wine Guardian units are shipped in individual corrugated boxes.

- ✓ Lift only at the designated handhold locations or fully support from underneath. A shipment may include one or more boxes containing accessories.
- ✓ Before opening the container, inspect the packing crates or boxes for obvious signs of damage or mishandling.
- ✓ Write any discrepancy or visual damage on the bill of lading before signing.
- ✓ Inspect all equipment for any signs of damage caused during transit.
- ✓ Report all visual or concealed damage to the carrier and file a claim immediately.
- ✓ Thoroughly inspect the contents for any visible damage or loose parts.

#### **IMPORTANT**

If this procedure is not followed, the shipping company may reject the claim and the consignee may suffer the loss. Do not return the shipment to the factory.



Review the Packing Slip to verify:

- ✓ Model #
- √ Factory Installed Options
- ✓ Unit Accessories

If any items listed on the packing slip do not match your order information, contact the place of purchase immediately.

Check the unit for the following:

- ✓ An Electrical Power Cord connected to unit
- ✓ 24 volt terminal strip for connection to 24 volt thermostats
- √ 7' of Clear Plastic Drain Hose
- ✓ Quick Start Guide

#### **Directory of terms**

- Ambient Air The surrounding air outside the cellar such as a room, basement, garage or outdoors.
- **CFM** Cubic feet per minute. A unit of measurement for the amount of air handled by the fan.
- **Condensate / Condensation** The water formed out of the air when it is cooled below a certain temperature (called dew point). Often referred to as "sweating" on pipes and cold surfaces. This water collects at the bottom of the evaporator or cooling coil and drains out of the unit through the drain line.
- Condenser (Heat Rejection) Section / Coil The Condenser Section uses the compressor, condenser coil and fan to remove heat from the refrigerant to the ambient air outside the wine cellar. The word condenser refers to the condensation of the refrigerant from gas to liquid phase.
- **CE** Certificate of European conformity.
- CSA/ETL Canadian Standard Association/Electric Testing Laboratory.
- Exhaust Air The air leaving the evaporator or condenser section of the Wine Guardian unit.
- Evaporator (Cooling) Section / Coil The Evaporator Section uses the cooling
  coil and the fan to remove heat from the air inside the wine cellar to the
  refrigerant, cooling the air and condensing moisture out of the air. The word
  evaporator refers to the evaporation of the refrigerant from liquid to gas phase in
  the coil. The Evaporator Section is connected to or inside the wine cellar.
- Flexible Duct Round ducts with steel reinforced plastic liners, a layer of insulation and an outer plastic layer used to convey the air from the unit to the cellar or ambient space.
- Grille or Diffuser Inlet or outlet plates to direct the airflow or protect the inside of the unit
- Heat Gain / Loss The amount of cooling or heating expressed in watts transferred between the wine cellar and the ambient space. The Wine Guardian must offset this load.



- **Inlet Air** The air entering the evaporator and condenser sections of the Wine Guardian unit.
- **I.D.** Inside diameter.
- NEC National Electrical Code.
- **O.D.** Outside diameter.
- **Psig Pounds** Force per square inch gauge.
- **NEC** National Electrical Code.
- **Recovery** The amount of cooling the unit does to return the cellar to its set point temperature after some new load is introduced, such as people or new cases of warm wine entering the cellar.
- **Return Air** The air leaving the cellar and returning to the inlet of the evaporator coil.
- **SP** Static pressure. Unit of measurement (inches of water column) of the pressure of the air handled by the fan.
- Set Point The desired temperature or humidity set on the thermostat or humidistat.
- Supply Air The air entering the cellar from the discharge of the evaporator coil.

#### **General Overview**

The Wine Guardian cooling unit is a professional grade, American-manufactured, split two-piece climate control system designed specifically for the storage of wine at cellar temperatures. It is designed for easy installation and operation. Wine Guardian uses digital electronic controls and R-134a refrigerant. The entire Wine Guardian fan coil section and the condensing unit is tested at the factory. All components are of a high-quality, standard commercial grade.

The entire system is approved by ETL according to UL 1995 and CSA safety standards. All wiring complies with NEC. Each Wine Guardian fan coil section is furnished with a sealed, UL-approved power cord and plug.

All Wine Guardian 50Hz units carry the CE mark. Each unit is furnished with a sealed, CE-approved power cord.

Each Ducted Split Wine Guardian Fan Coil Contains the following

- ✓ A thermal expansion valve to control the flow of refrigerant into the evaporator
  coil
- ✓ A built-in condensate drain trap. No external trap is required.
- ✓ A removable control panel for ease of service.
- ✓ Supply duct collar.
- ✓ Return duct collar.
- ✓ 24 volt terminal strip for connection to standard thermostats/humidistats



Each Ducted Split Wine Guardian Condenser Contains the following:

- ✓ A filter dryer to keep the refrigerant clean and free of contaminants.
- ✓ A sight glass to observe the level of refrigerant.
- ✓ A manual reset high pressure switch on the discharge to protect the compressor from high pressures.
- ✓ Auto reset low pressure switch.
- ✓ 24-volt contactor for control of fan coil unit.
- ✓ Outdoor enclosure.
- ✓ Crankcase heater.
- ✓ Low ambient refrigeration controls (see page 10 for Extreme Climate Protection option).

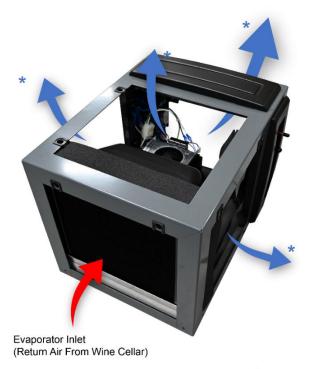
The Wine Guardian Pro Split System models meets or exceeds its rated capacities for total BTU/H and CFM at design cellar conditions and external static pressures. Both the evaporator and condenser fans are capable of achieving the rated CFM against the external static pressure imposed by recommended ductwork. Both fans are motorized impeller plug fans, statically and dynamically balanced, and use permanently lubricated, direct drive motors that require no maintenance.

All exterior framing of the Wine Guardian's Evaporator is powder-coated aluminum to prevent rust and corrosion. All evaporator coils are aluminum tubes and aluminum fins with a protective anti-corrosion coating. The unit uses an external drain to remove excess moisture and not reintroduce it into the cellar or ambient space. Multiple removable access doors are provided to facilitate cleaning and maintenance, duct connections, and access to components and wiring.

All exterior framing of the Wine Guardian's Condenser is Anodized Aluminum to prevent rust and corrosion. Each Condensing unit houses a compressor. Compressors are rotary, self-lubricating, permanently sealed, hermetic reciprocating type compressors, with internal overload protection and capacitor start with a minimum of one-year manufacturer's warranty and an optional five-year warranty. Compressors are mounted on rubber-in-shear isolators to reduce noise and vibration.

Electric power is supplied by a single factory-furnished cord and plug. All external controls are digital and proprietary to Wine Guardian products. Only the approved communication cable and Wine Guardian controllers are suitable for proper system operation.





 4 Possible Evaporator Exhaust Locations (Cool Air to Wine Cellar)

#### **Accessories/Options**

#### **Electric Heat**

The electric heating option is factory installed and includes primary and secondary overtemperature protection devices per UL and NEC.

#### **Extreme Climate Protection**

This bundle includes both a factory-installed Low-Ambient-, and a factory-installed High-Ambient upgrade. Low-Ambient protection makes the Wine Guardian capable of exposure to low ambient temperatures. This feature controls the condenser fan operation based on head pressure and heats the oil reservoir, including a 3R Condenser Fan. We recommend this bundle if the system will experience condenser inlet temperatures below 20°F (-7°C) or above 115°F (37°C) to protect the system itself. This bundle will protect the system from temperatures as low as -20°F (-29°C) or as high as 115°F (52°C)

- Check valve installed in the liquid line between the head pressure control valve and receiver.
- Fan cycling switch.
- Heater for the receiver with thermostat control.
- Adjustable low pressure cutout timer.
- Anti-Corrosion Coating a coating on the Condenser Coil to protect against salt air and other corrosive environments.



#### **Humidifier and Humidistat**

Another popular option for the Wine Guardian Pro Split system is a humidifier. The humidifier is available as a freestanding unit powered by the Wine Guardian system, with its own power cord and humidistat or as an integrated unit that bolts to the side of any Wine Guardian ducted system. The Wine Guardian humidifier requires a water supply and drain for operation. Please refer to the Humidifier Manual for Installation Instructions.

#### **Duct Collar Kits**

Ductwork for the Wine Guardian system is sold in kits by size for each unit. Each kit contains two adapter collars, one 25-foot (7.3 meters) length of round flexible duct, and two straps. The number of duct kits needed depends on the installation layout. The size of the ductwork kit depends on the selected model of Wine Guardian system. Follow installation instructions carefully. Poorly or incorrectly installed ducts can degrade the performance of your unit dramatically.

#### **Extended Compressor Warranty**

The Wine Guardian uses only the best commercially available compressors on the market. However, since the compressor is the single most expensive component in the unit, it is recommended that you purchase the extended warranty option.



#### **Component Overview**

<u>Cabinet</u> – The cabinet (outer housing) is constructed of aluminum with a powder-coated finish for corrosion protection.

<u>Condensing Section</u> – Ambient air is circulated through the condenser section by a direct drive, permanently lubricated, motorized impeller blower. This section also contains the compressor and the electrical controls.

<u>Evaporator Section</u> – Cellar air is circulated through the evaporator section by another blower, similar to the condensing section. The large evaporator-coil face area eliminates condensate carry-over, reduces air pressure drop and optimizes heat transfer. A drain pan is located directly below the coil to capture condensate and is fabricated from aluminum to prevent rust and corrosion. The electric heating coil, if ordered, is factory installed between the evaporator coil and the blower and is complete with contactors and limit controls.

<u>Electrical Controls</u> – Most of the electrical components and controls are in a separate area accessible on the side of the unit. All wiring is in accordance with the NEC. Wires are numbered and color coded to match the wiring diagrams.

<u>Internal Drain Trap</u> - Water condensate from the evaporator coil fills the trap and forms a seal to prevent air from being drawn back through the drain tube. This allows the drain pan to drain freely. No external trap is required.

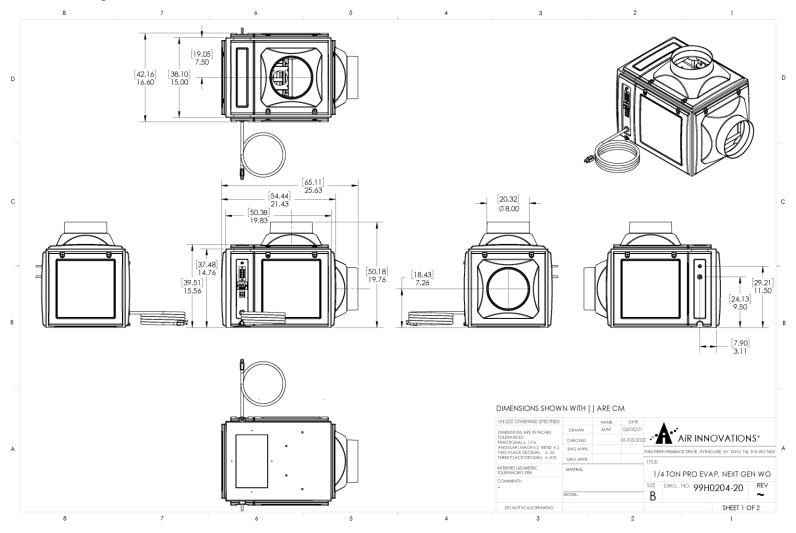
<u>Supply/Return Duct Collar</u> – A composite-material, single-direction duct collar is provided for both the inlet and outlet of the evaporator section. Two duct collars are provided with the unit; every duct collar is interchangeable with access doors to control and direct the airflow. These duct collars can be removed via the two quarter-turn screws.

<u>Refrigerant Circuit</u> – The factory charged circuit includes a thermal expansion valve with an external equalizer, sight glass with moisture indicator, a filter dryer, an automatic low-pressure switch, and a manual reset high-pressure switch. For the Extreme Climate Protection option, an automatic pressure switch controls the operation of the condenser blower, and a heating element is added to the compressor oil reservoir.

<u>Removable Panels</u> – Insulated composite-material removable panels are provided on the evaporator of the unit. These panels can be removed via the two quarter-turn screws.

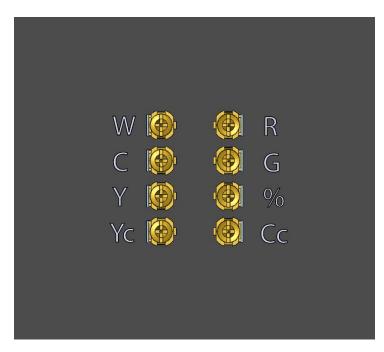


# Overview of the Evaporator Fig.1





#### **Terminal Strip Connections**



White = Heat

Cyan = 24 Volt AC Common

Yellow = Cool

Red = 24 Volt AC Power

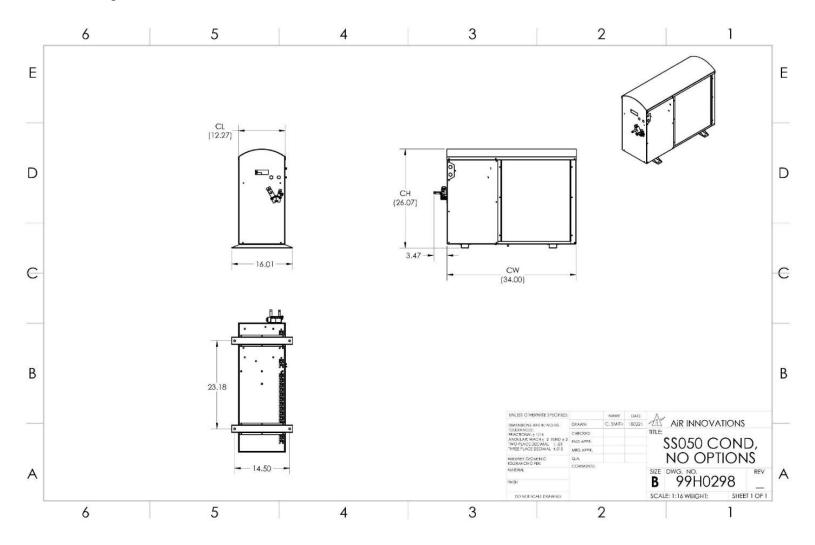
Green = Fan

% = Humidity Connection

Yc & Cc = Evaporator to Condenser 24 Volt Connection



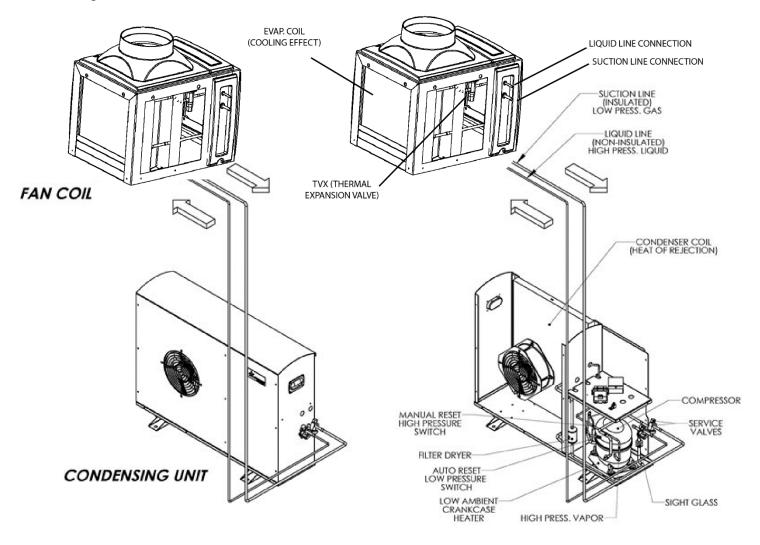
# Overview of the Condenser Fig. 2





## **Refrigeration Illustration**

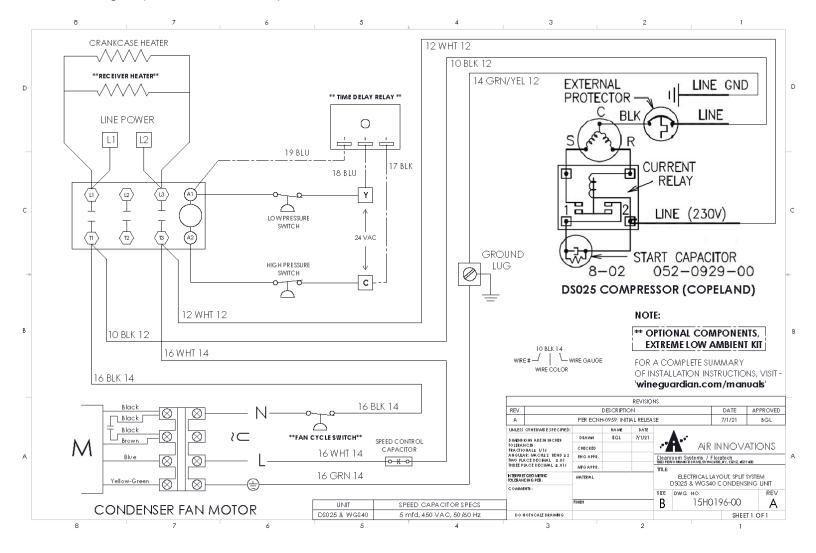
Fig. 3





#### **Wiring Diagram for SP25**

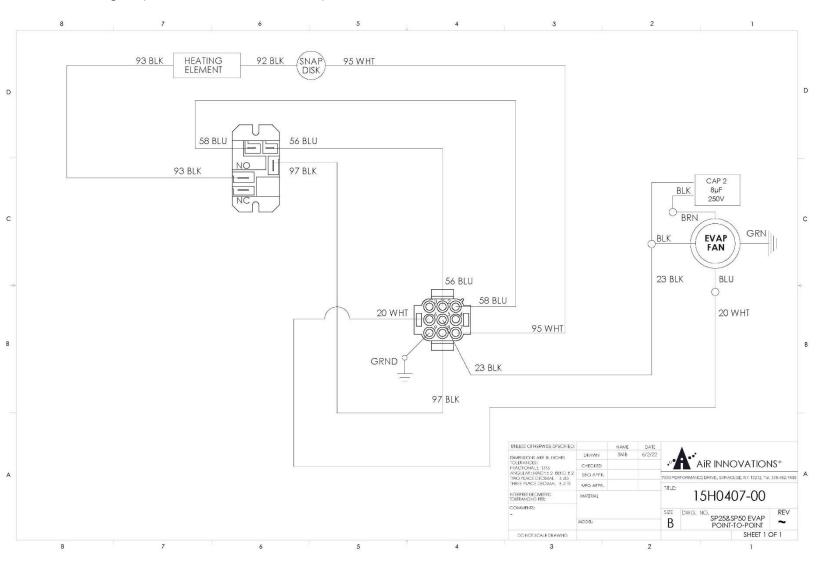
Fig. 4 (DS025 Condenser)





#### Wiring Diagram for SP25 (cont.)

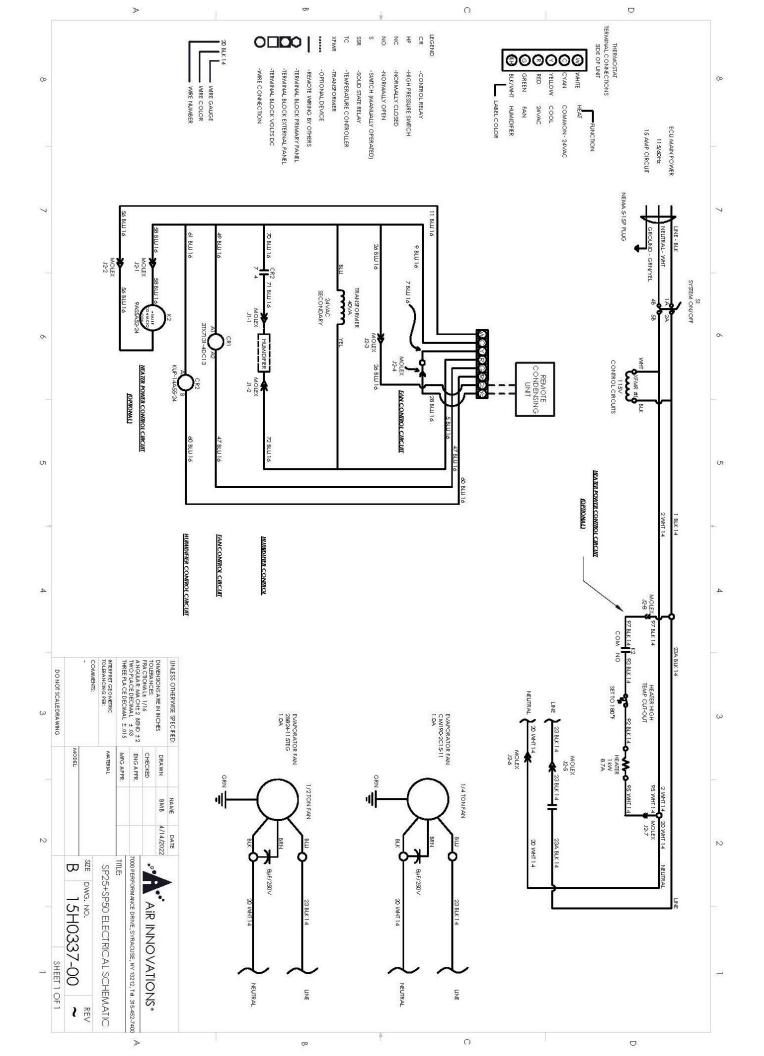
Fig. 5 (SP25 Molex connections)



#### Wiring Diagram for SP25 (cont.)

Fig. 6 (SP25 Electrical Schematic) See Next Page





# **Specifications**

# Wine Guardian Specification Sheet – 60Hz models

Model Number		SP 25
Power Requirements	volt/phase/hz	Total/Sensible @208/230V
Performance (57°/55%RH)		•
Net Cooling Capacity*	T	Total/Sensible
@10 Deg F condenser inlet air	BTUH	4100,6178 BTUH
@40 Deg F condenser inlet air	BTUH	3793/3178 BTUH
@60 Deg F condenser inlet air	BTUH	3485/3075 BTUH
@80 Deg F condenser inlet air	BTUH	3485/3178 BTUH
@100 Deg F condenser inlet air	BTUH	3178/2768 BTUH
@115 Deg F condenser inlet air	BTUH	2973/2563 BTUH
Controls	21011	2010/2000 81011
Туре	T	24 Volt Control - (Thermostat by others)
Temperature Accuracy/RH% Accuracy		N/A Dependant Upon Controller
Fan Motor Size	Rated Watts	90 Rated Watts
Rated Air Flow (free blow)		236 CFM
· · · · · · · · · · · · · · · · · · ·	CFM	
Rated Air Flow @ pressure loss	CFM	226 @ 0.10 wc / CFM
Heat		
Type		Electic
Capacity	Watt	1000 Watts
Humidifier (Option)		
Humidifier (Option)  Type  Capacity - water temp of 60 Deg F  Capacity - water temp of 90 Deg F  Capacity - water temp of 120 Deg F  Electrical Requirements  Power  Current Draw - Cooling mode  Current Draw - Heating mode  Minimum Circuit Size (wheat option)  Optional Humidifier		Removable drip pad with integral fan
Capacity - water temp of 60 Deg F	lbs/hr	0.42
Capacity - water temp of 90 Deg F	lbs:/hr	0.97
Capacity - water temp of 120 Deg F	lbs/hr	1.11
Electrical Requirements	IDS./III	1.11
Power	volt/phase/hz	115 Volts/1 phase/60Hz
Current Draw - Cooling mode	· ·	· · · · · · · · · · · · · · · · · · ·
Content Draw - Cooling Hode	Amps	0.8 Amps
Current Draw - Heating mode	Amps	9.4 Amps
Minimum Circuit Size (wheat option) Optional Humidifier	Amps	11.6Amps 0.3 Amps
Cabinet	Amps	0.5 Allips
Construction		Aluminum chassis & UL rated plastic panels
Finish		Gray metal epoxy powder coat/textured PVC acrylic ble plastic
Weight	lbs.	35
	Length	21.43 inches
Dimensions - inches	Width	16.60 inches
	Height	15.56 inches
Condensate Drain - 1/2" id tubing	Inches	0.5 inches
Nominal Compressor	Amps	3.1 Amps
Fan Motor Size	Watts	75 Watts
Rated Air Flow (free blow)	CFM	275 CFM
• weight	lbs.	75 lbs
Enclosure		
Construction		Aluminum
Construction Finish Dimensions  Electrical Requirements Power MCA		Powder-coated
<u> </u>	Length (in)	12.3 inches
Dimensions	Width (in)	34.0 inches
<u> </u>	Height (in)	26.07 inches
Electrical Requirements	11.1.1	200,000,117, 7, 51, 50,17
Power	volt/phase/hz	208/230 Volts/1 Phase/60Hz
	Amps	4.2 Amps
Max brkr	Amps	8.0 Amps
Agency Approval(s)		ETLc

- 1. Net cooling capacity at entering temperature and humidity conditions of 57 Deg F (14 Deg C) and 55% RH at rated airflow. Reduce capacity by 3% for each 10% reduction in evaporator airflow.
- 2. Wine Guardian reserves the right to make changes to this document without prior notice at its sole discretion.
- 3. All ratings at sea level.
- 4. All btuh capacity and airflow (CFM) values shown are at tested 230v applied on 208/230v rated units (Condensing units and larger evaporators). If field application allows 208v applied to the units dual rated, you can generally expect 2.5%-3.0% decreases in values shown.



#### **Installation**

For questions or help regarding installation, call customer service at 1-315-452-7400 or email info@wineguardian.com a sketch of the proposed area where the unit is to be installed.

#### **Pre-Installation**

Test the system before installing it to check for non-visible shipping damage.

- ✓ Set the system on the floor or on a sturdy, level surface.
- ✓ Ensure the control cable and remote interface controller are plugged into one of the com ports.
- ✓ Plug in the system.
- ✓ Press the on/off switch to see if the control illuminates. This indicates the system has power.



# RISK OF PERSONAL INJURY OR DAMAGE TO EQUIPMENT SHARP EDGES ARE PRESENT INSIDE THE WINE GUARDIAN SYSTEM

#### **Pre-Installation Planning**

#### <u>IMPORTANT</u>

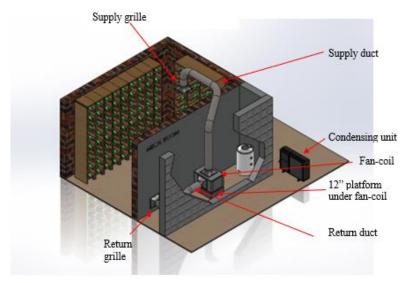
Installation of residential and commercial split systems must be performed by qualified service technicians with proper training in the installation, start up, service, and repair of these systems.

Certification to handle refrigerants is also required.

Prior to installation, determine how best to mount the system.

#### Installing The Fan-Coil

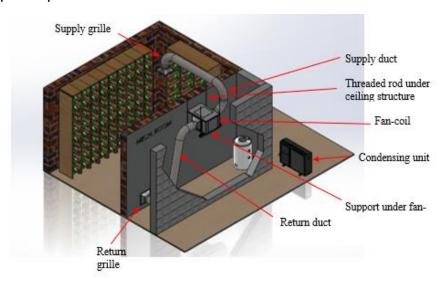
Floor Mounting - Mount the Wine Guardian fan coil on the floor but elevate it 4" (10cm) as a minimum on a frame with a plywood surface to keep it away from water. Allow adequate space for the external drain.





Wall Mounting - If the Evaporator is to be surface mounted on the wall, adequately support it on both sides of the wall. Use floor or knee braces to transfer the load of the unit to the floor or wall.

Ceiling Mounting - Construct a structurally sound, level platform to place the Evaporator on when hanging it from the ceiling joists. The Wine Guardian fan coil is NOT designed to be suspended from the top of the unit; it must be supported from the bottom. Place the unit on a platform to ensure the unit is supported on all four corners. Leave adequate space above the unit to remove the access doors for service.



In all cases the unit must be level to within  $\pm 0.25$ " ( $\pm 6.35$ mm) end-to-end and  $\pm 1/8$ " ( $\pm 3.18$ mm) side-to-side for proper operation. Locate the unit as close to the wine cellar as possible to reduce the length of the duct runs. If possible, use straight ducting on all duct work.

#### **Reducing Noise Generation**

Consider noise when locating the unit close to the cellar or to an adjacent occupied space. The addition of 0.25" (6.35mm) thick rubber pads help prevent the transmission of vibration and noise. A piece of 1" or 2" (25 or 50mm) noise dampener between the unit and the wall absorbs and reduces noise from the unit. For air noise, use flexible ductwork to absorb the noise. Sound usually travels as a line of sight. Sound is reduced when it turns a corner, such as passing through a bend in ductwork. If the unit is supported from a wall or joist, using a rubber pad under the unit will reduce noise caused by vibration.



#### **Ductwork**

Wine Guardian units are typically installed indoors near the wine cellar to minimize duct runs. Each unit is provided with one entering (or return) air inlet and five possible supply air outlets for each of the evaporator and condenser sections. A maximum cumulative total length for both supply and return ducts (including bends) of 25 ft (7.5 meter) is recommended. If longer runs are needed, examine your duct runs using our <a href="Ductwork Calculator">Ductwork Calculator</a>.

Use ductwork to connect the unit to the supply and return outlets in the wine cellar. Use only insulated ductwork to minimize cooling losses, to prevent sweating, and to reduce noise.

Use ductwork on the condenser section to redirect or absorb sound, to bring in outside air to the unit inlet, and/or to exhaust the hot air out of the ambient space.

Ductwork Diameters (inches) – Wine Guardian 60 Hz units				
Model	Model Evaporator (cold air side)			
#	Single Duct Run Double Duct Run			
SP25 8 6				
It is best to oversize ductwork if exact ductwork diameters are not readily available or easily accessible				

<u>Note</u>: The above referenced sizes are internal diameter in inches. If a single supply duct is used but then splits into two ducts, the duct size that is recommended for double duct runs is used after the split occurs (ex. 8" duct would split into two 6" ducts).

#### Cold Air to/from Wine Cellar

- ✓ Connect the supply-air ductwork from the cellar to the supply-air duct collar at the Wine Guardian unit.
- ✓ Connect the return-air ductwork from the cellar to the return-air duct collar at the Wine Guardian unit.



#### **Duct Collar and Panel Adjustment**



Fig. 1



Fig. 2



Fig. 3



Fig. 4

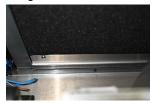


Fig. 5

To replace or adjust the locations of the panels and Supply Collar please see the instructions below:

- 1. Determine which panel needs to be replaced (Fig 1).
- 2. Use a flat blade screwdriver, coin, or other suitable tool at the captive fastener (Fig 2).
- 3. Apply a simple, quarter turn counterclockwise to allow the fastener to disengage from the housing (Fig 3).
- 4. Remove the panel by sliding the panel/collar up to disengage the bottom hook from the housing before completely removing the panel/collar from the unit (Fig 4).
- 5. To replace the panel/collar, simply reverse the previous steps. Press the panel against the opening and slide it down to connect the bottom hook of the panel/collar to the housing (Fig 5). Push the top of the panel in and line up the fasteners with holes in the housing. Insert the tool into the fastener and quarter turn it clockwise to lock into place.



#### **Drain Line**

Splice the drain line onto the drain outlet with a short piece of ½" copper tubing and secure the drain line to the unit with a hose clamp. The drain line's interior diameter should be ½" (12.7mm). The drain line must extend from the unit to an open floor drain or condensate pump. Do NOT install an external trap on the drain line, every ducted Wine Guardian unit is built with an internal trap. Allow enough height for the drain line to function properly. If draining into a nearby sink, the unit must be elevated higher than the rim of the sink in order for the water to drain by gravity. Install with a ¼" (6.35mm) per linear foot of pitch. **Do not** tie the condensate drain line directly into the sanitary sewer system. The internal drain trap primes itself automatically once the unit has run for a period of time and after the unit cycles off. This is confirmed by water dripping from the drain.

#### Wiring the Fan-Coil

Match the Electrical Wiring to the cord provided on the Wine Guardian fan coil. Provide dedicated circuit and wiring for the system. Match the wiring and breaker size to the rated load as shown on the serial plate and in this guide. Please see the sample serial plate illustration.



MODEL: SP25

P/N: 99H0204-20 S/N: XX-XX-XXX

REV: A

Refrigerant R-134A
Test Pressure 275 psi
Electrical 115/1/60
Min. Circuit amps 0.88
Evaporator Fan Amps 0.7
Humidifier Amps 0.3
Total Unit Amps 0.7



ELECTRICAL SHOCK HAZARD
RISK OF SERIOUS INJURY OR DEATH
The electrical outlet and wiring installation must
meet the
national and local building codes.



AiR INNOVATIONS
7000 Performance Dr.
North Syracuse, New York USA 13212
help.wineguardian.com

S/N: XX-XX-XXX MODEL: SP25 help.wineguardian.com



Do **NOT** modify the plugs in any way. Do **NOT** use extension cords.

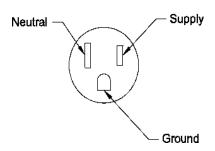
Depending on the model, the electrical power supply must be either 115-volt or 230-volt AC, 1 phase, 60 cycle, and the electrical power cannot vary more than ±4% or damage may occur to the unit.

Plug the unit into the wall outlet, gently pull on the plug to make sure it is tight.

Fig. 1: Plug configurations

Required For: Models DS025

-115VAC, 60Hz



#### **Installing The Condensing Unit**

- Condensing units are factory assembled with an anodized aluminum outdoor enclosure for protection from the elements.
- A minimum of 12" (30cm) is required around the perimeter of the condensing unit for proper airflow across the coil and to provide an adequate discharge airflow path. Any obstructions to this airflow will result in a decrease in performance and possibly premature failure due to a buildup of high pressure within the system.
- The condensing unit is designed to operate in ambient temperatures ranging from 20°F-115°F (minus -7°C 46°C), as it is supplied with many standard features to assist full operation in this wide range.
- Mount the condensing unit above normal snowfall levels to allow uninhibited winter operation. A buildup of snow or any other obstruction to airflow will result in a decrease in performance and possible premature failure due to increasingly high pressure within the system.

#### **Installation of Interconnecting Refrigerant Lines**

<u>Note</u>: The interconnecting copper refrigerant lines shall be supplied by the installer. The larger suction line must be fully insulated along its complete length from condensing unit to fan coil unit. There is a factory-installed liquid line filter-drier inside the condensing unit; therefore, no additional drier is needed for proper operation. A liquid line moisture/sight glass is factory installed in the condensing unit to assist in monitoring the refrigerant charge and the state of the refrigerant in the system.

 Keep horizontal and vertical distances between the indoor and outdoor section as close as possible to minimize refrigerant charge required. This will reduce system



- issues related to oil management that can impair performance and jeopardize the compressor's lubrication.
- Provide a ½" (12.7mm) pitch in suction and liquid line toward the condensing unit for every 10 ft (3 meters) of run to prevent any refrigerant that condenses in the suction line from flowing to the compressor when the unit is off. These two lines can be routed together and wrapped together, as long as the suction line is fully insulated, as previously directed.
- Suction line riser traps are not required if the riser is properly sized to maintain refrigerant velocity. Adding a trap will only increase pressure drop.
- Prevent dips, sags, or other low spots that will trap refrigerant oil, which is an issue especially with long horizontal runs. Use hard refrigerant copper for longer horizontal runs to prevent potential oil return problems. (See sample piping chart on page 27)
- When sweat connections are made in the connecting lines, be sure that the inside of
  the tubing is clean before installing the unit. Use a dry nitrogen bleed during brazing.
   Note: that compressor suction and discharge valves should be open to the
  atmosphere no longer than 15 minutes. Compressors with POE (polyolester) oil will
  quickly become contaminated when opened to atmosphere.

#### **Refrigerant Line-Sets**

60Hz

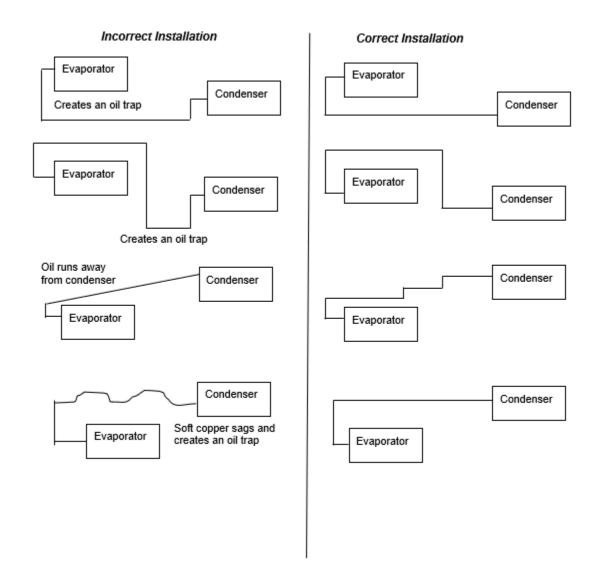
Model #	Liquid Line (OD)	Liquid connection at Evaporator (OD)	Suction Line (OD)	Suction connection at Evaporator (OD)	Min. Suction Line Insulation Thickness	Maximum "total" Line Length	Maximum Lift (height)	
SP25	1/4"	1/4"	3/8"	3/8"	3/8"	50'	15'	

#### Note:

- Line lengths are expressed in equivalent feet = actual run length + fitting allowances (i.e., ~5' (12.7 cm) for each bend/elbow allowance).
- Use only refrigeration-grade dehydrated tubing.
- Install refrigeration piping per local codes and ASHRAE guidelines.



#### **Sample line Set Configurations**



#### **Leak Checking and Evacuation Process**

- Pressurize and leak test the interconnecting lines, including the fan coil unit, fittings, and brazed joints using the intended operating refrigerant, nitrogen, or dry air for leak testing. A pressure equal to the low-side test pressure marked on the unit nameplate is recommended for leak testing. Repair any leaks found. Connect a good vacuum pump to both the low- and high-side service valves while still in their factory supplied position, isolating the refrigerant charge in the condensing unit. Draw a deep vacuum of at least 15pp microns. Do not use the motor compressor to pull a vacuum and do not operate the motor compressor in a vacuum.
- Evacuate the system to hold at 500 microns and break the vacuum by releasing the factory refrigerant charge in the condensing unit to interconnect lines and fan coil unit by opening service valves. Remove the vacuum pump. The system is now ready for



optimal charging. Refer to page 29 of this manual for correct refrigerant charging based on your interconnect length. Charge the system with the correct amount of refrigerant and mark the amount with a ballpoint pen in the space provided on the unit nameplate.

<u>Note</u>: When charging through the suction service valve the refrigerant should be charged in vapor form. NEVER CHARGE IN LIQUID FORM. Refrigerant should always be charged through a dryer. Charging in liquid form may damage the valve plate assembly as well as scrub the oil out of the compressor bearings.



NON-AZEOTROPES MUST BE CHARGED IN THE LIQUID PHASE ONLY. TO AVOID COMPRESSOR DAMAGE, LIQUID MUST ALWAYS BE CHARGED INTO THE HIGH SIDE OR INTO AN ACCUMULATOR.

Be sure there is not an overcharge of refrigerant. An overcharge might permit liquid refrigerant to enter the motor compressor and damage the valves, rods, pistons, etc.

#### **Wiring the Condenser**

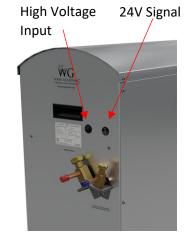
- Wire the system as per the supplied wiring schematics starting on page 16 of this manual.
- The SP fan coil unit is powered through a factory-supplied power cord, but you will need to run 24-volt power wires from the low-voltage terminal block on the fan coil to the terminal block in the junction box in the condensing unit labeled Y & C. This can be typical controller wire or 18- gauge insulated wire. (See images below)

#### 24 Volt Connection

terminal block



Switch







- The condensing unit needs to be hardwired. To bring the rated high voltage to the factory-installed contactor in the chassis cabinet to line side (L1 & L3) of the contactor. Use table 1 to identify the minimum recommended AWG, <u>USE COPPER WIRE</u> ONLY. Run a ground lead to be connected to the condensing unit Ground lead/LUG. There is a separate ground lug for the condensing unit internal components (See Fig 3). The load side of the factory-installed contactor will be factory-wired.
- Turn on power to the condensing unit 24 hours prior to system start-up to allow crankcase heater to warm up compressor crankcase.

Unit	Recommended Minimum AWG
SP25	16

# Start-Up

Prior to charging the system and start-up ensure the system has been powered for at least **24 hours**. This is required so the compressor's crankcase heater has ample time to warm the system to avoid premature failure. Then proceed to charging the system.

#### Refrigerant Charging

<u>Note</u>: Models DS, and WGS utilize a Headmaster control valve to control head pressure at low ambient applications, therefore require a specific initial charging procedure as outlined below.

Determining the amount of charge (Low Ambient and Extreme Climate Protection) - When "refrigerant side" head pressure control is utilized on a system, one of the most important factors is determining the total system refrigerant charge. While on most packaged units the amount of charge is listed on the unit, the required charge for a field built-up system cannot be listed by the manufacturer. Charge is usually added when the system is started up until "proper" system performance is reached. However, this is not satisfactory and if the system is to function properly year-round, the correct amount of extra charge must be calculated ahead of time.

#### **Charging System with Head Pressure Control**

**Note**: When charging any system with head pressure control the outdoor ambient temperature must be known.

Charging of Systems with Head Pressure Control in temperatures <u>above</u> 70°F (21°C) (After normal evacuation procedures):

- 1. Connect refrigerant cylinder to liquid line service valve port.
- 2. Charge liquid refrigerant into the high side of the system. Weighing the charge is recommended.
- 3. Remove the refrigerant drum and connect it to the suction service valve.
- 4. Charge refrigerant vapor into the low side. Do not allow liquid refrigerant into the low side.
- 5. Start the system.



- 6. Observe sight glass (factory-installed) to see if system is filling with refrigerant for normal refrigeration cycle.
- 7. If the Sight glass shows bubbles, more refrigerant may be required, while allowing sufficient time for the refrigerant to stabilize and clear the Sight glass. Use supplied information on the following pages for proper final charge.

  BUBBLES IN THE SIGHT GLASS CAN BE CAUSED BY FLASHING DUE TO PRESSURE DROP FROM PIPE OR ACCESSORY LOSSES. ETC.

Charging of Systems with Head Pressure Control in temperatures <u>below</u> 70°F (21°C) (After normal evacuation procedures):

- You must power the condensing unit for up to 24hrs prior to charging the system
  to allow the system to energize. This will allow the compressor's oil crankcase to
  warm. If not done hours in advance of the system/compressor start-up, there is
  risk of premature compressor failure, which would not be covered under
  warranty.
- 2. Follow instructions 1 through 7 above.
- 3. If the valve setting is correct for the system being charged, it is quite likely some refrigerant will be backed up into the condenser and the Sight glass will indicate bubbles in the liquid line.
- 4. Add more refrigerant, while allowing sufficient time for the refrigerant to stabilize and clear the Sight glass. Use supplied information on the following pages for proper final charge.
- 5. At this point the system is correctly charged for this type of head pressure control at the ambient temperature that exists while the charging procedure is taking place.
- 6. If the system is designed to operate at ambient below the ambient that exits during charging, additional charge may have to be added now.

Good system performance during low ambient operation depends on proper refrigerant charge; therefore, it is very important that this phase of the installation procedure be done carefully. Poor system performance is often caused by over- or under-charging of refrigerant and may be the most overlooked.

#### With the system started

- After following instructions on the previous page Charging for Systems with Head Pressure Control, with refrigerant tank now connected to suction line (low side) port to add remaining charge in a gas state, refer to the provided charts for proper system operating points as equated to ambient temperature with wine cellar at normal conditions of 57°F (13°C) / 55%RH. Refer to Split Systems Operations chart on page 49 for system pressures, subcooling, and superheat values to allow you to charge your system correctly.
- In addition to using the Systems Operations Chart, there is a liquid line moisture/sight glass located in the condensing (outdoor) unit as a useful guide to help determine if



the system has been sufficiently charged. HOWEVER, a full sight glass or a glass with bubbles does not necessarily indicate the system is properly charged or undercharged. There may be other factors affecting sight glass, so do not charge by sight glass method only. A full sight glass matched with proper system pressures, subcooling, and superheat values is the proper method for confirming that the system charge is correct for your application.

#### If you are not sure how to measure superheat or sub-cooling:

#### Superheat

• Get an accurate suction line temperature on the suction line as close to the compressor inlet as possible. At the same time, attach a compound pressure gauge set to the system to read the low-side suction pressure at the suction service valve port (back seated valve stem to allow unrestricted refrigerant flow from evaporator back to the compressor). Convert suction pressure to a saturated temperature as derived from a pressure/temperature chart. Since the suction line temperature is the higher value, subtract the saturated temperature from it to derive your superheat. If your wine cellar is already at specified conditions e.g., 57°F (13°C), 55% RH) and if your superheat is very low, or zero, you may have overcharged your system.

#### Sub-Cooling

• With your compound pressure gauge set installed with the high-side connect to the valve port on the liquid receiver (back seated valve stem to allow unrestricted refrigerant flow from condenser to evaporator). Convert this liquid pressure to a saturated temperature from pressure/temperature chart. Next, obtain your liquid-line temperature by getting an accurate reading on the liquid line BEFORE the TXV expansion on the indoor side. Obtain this temperature entering the evaporator unit. Subtract the liquid line temperature from the saturated liquid temperature to derive the system sub-cooling.

#### **Charge Amount:**

For Installations using a line-set distance that are <u>Less Than or Equal To</u> 25' add the required amount of refrigerant shown in the table on the next page.

For Installations using a line-set distance that are <u>Greater Than</u> 25' add the required amount of refrigerant shown in the table on the next page THEN add additional refrigerant based on the rules below:

Models SP25 & SP50

Add an additional 0.50 oz/ft (0.465 kg/meter) for every foot exceeding 25'



#### Models SP88 & SP200

Add an additional 1 oz/ft (0.93 kg/meter) for every foot exceeding 25'

Assuming a 25' Line-Set Installation				
Model #	Total Charge Required	Holding Charge Present	Charge That Must Be Added	Additional Charge to add for XLA <sup>1</sup> option
DS025	59 oz	16 oz	43 oz	4 oz
DS050	55 oz	16 oz	39 oz	4 oz
DS088	105 oz	16 oz	89 oz	6 oz
DS200	108 oz	16 oz	92 oz	6 oz

<sup>&</sup>lt;sup>1</sup>XLA – Extreme Low Ambient Option

Once the system has been charged, compare the high side system pressure to the "discharge line pressure" found below in the "Split System Operations Chart" for proper operation. If actual discharge pressures do not match the chart, then compare subcooling values as additional charge may be needed.

#### Split System Operations Chart

\*\*\* Operation data is based on typical wine cellar conditions of 57°F (14 Deg C) DB/49°FWB (55%RH)

SP25					
OD Ambient (F)	Suction (psig)	Discharge (psig)	Suction Superheat (F)	Sub-cooling (F)	
10 °F / -12 °C	21	100	7 °F / -14 °C	23 °F / -5 °C	
40 °F / 4 °C	24	104	13 °F / -10 °C	24 °F / -4 °C	
60 °F / 15 °C	24	107	22 °F / -5 °C	20 °F / -6 °C	
70 °F / 21 °C	24	108	25 °F / -4 °C	18 °F / -7 °C	
80 °F / 26 °C	24	108	31 °F / -1 °C	16 °F / -8 °C	
100 °F / 37 °C	27	150	38 °F / 3 °C	19 °F / -7 °C	
115 °F / 46 °C	30	190	40 °F / 4 °C	21 °F / -6 °C	



#### Final Start-up

Once the system has been adequately charged, the electrical has been double checked, and the ductwork has been connected, power on the unit.

- Once the impeller is running, check the ducts and ductwork connections for any air leaks.
- Balance Air Distribution.
- Confirm condenser airflow is unrestricted.
- Check for excessive noise or vibration.

# COMPLETE YOUR START-UP CHECKLIST FOUND ON THE NEXT PAGE





# WG SPLIT SYSTEM START-UP CHECKLIST

# **System Information**

Fan Coil Serial Number: (Located to the right of the main control panel)			Serial Number: ed near refrigerant piping)	
Customer Information	on			
First Name:		Last Name:		
Address:		City:		
State: Zip:		Date of Purc	Date of Purchase:	
Email:		Phone #:		
Installer Information	1	l		
Company Name:	License#		Date of Startup:	
Address			Technician:	
City			Certification ID Number	
State: Zip:			Certification Source (e.g. NATE):	
Company Phone #:			Technician Phone #:	
Company Email:			Technician Email:	

Email completed form to service@wineguardian.com



#### Pre-Start-Up

Is there any shipping damage?

If so, Where?

Will this damage prevent unit start-up?

Check power supply. Does it agree with unit?

Has the ground wire been connected?

Has the circuit protection been sized and installed properly?

Are the power wires to the unit sized and installed properly?

Have compressor hold down bolts been loosened (snubber washers are snug, but not tight)?

#### **Controls**

Are thermostat and indoor fan control wiring connections made and checked?

Are all wiring terminals (including main power supply) tight?

Has crankcase heater been energized for 24 hours?

#### **Indoor Unit**

Has water been placed in drain pan to confirm proper drainage?

#### **Piping**

Have leaks checks been made at compressor, outdoor and indoor coils, TXVs (Thermostatic Expansion Valves), Filter Driers, with a leak detector?

L3:

Locate, Repair, and Report any leaks.

Have service valves been opened?

Check Voltage L1:

#### Start-up

After at least 10 minutes running time, record the following measurements

Suction Pressure:

Suction line temperature:

Discharge pressure:

Discharge line temperature:

Entering outdoor unit air temperature:

Leaving outdoor unit air temperature:

Indoor unit enter-air DB (dry bulb) temperature:

Indoor unit leaving-air WB (wet bulb) temperature:

Indoor unit leaving-air DB (dry bulb) temperature:

Indoor unit leaving-air WB (wet bulb) temperature:

Compressor Amps



#### **Maintenance**



Risk of Serious Injury or Death
Use Lockout/Tagout Procedure before opening panels

#### **Sharp Edges**

Risk of Serious Injury
Sharp Edges are present on the fan wheels, housing, fins, and coils

Maintenance on Wine Guardian units requires working with high voltage and sheet metal with possible sharp edges. Only qualified personnel should perform maintenance. Some tasks require knowledge of mechanical and electrical methods. Make sure you are familiar with all hazards, general safety related procedures, and safety labels on the unit.

Standing water in drain pans promotes microbial growth (mold), which can cause unpleasant odors and serious health-related indoor air quality problems. If mold is found, remove it immediately and sanitize that portion of the unit.

The Wine Guardian system is designed for minimal maintenance. The refrigerant system is hermetically sealed and requires no maintenance. The fans are permanently lubricated and require no maintenance. Some maintenance to the unit may be required due to dust or dirt in the air stream.

The condenser coil is provided with a reusable, washable air filter. The filter protects the coil from becoming coated or plugged by dust. Frequency of cleaning the filters is based on the amount of dust or dirt generated in the cellar or basement.

- 1. Remove the duct collar on the inlet end of the unit. (Optional)
- 2. Remove the filter covering the face the coil.
- 3. Wash it under warm water.
- 4. Shake off excess water.
- 5. Inspect and clean the face of the coil. **Sharp edges are present on the fins and coils**.
- Reinstall the filter.
- 7. Replace the duct collar.

The condensate drain system traps dust and dirt. Clean the drain system once a year.

- 1. Shut off the rocker switch and unplug the unit.
- 2. Remove the grille or duct on the evaporator inlet.
- 3. Remove the filter and inspect the drain pan under the coil.
- 4. If drain pan appears soiled, pour some hot water mixed with liquid bleach (diluted solution) along the length of the pan to flush the dirt down the drain tube. Continue this treatment until the drain appears clean and free of dirt.
- 5. Reinstall filter and grille/duct collar.
- 6. Plug in the unit and restart.



#### **Cleaning the Humidifier (Optional)**

If the unit was furnished with a humidifier, it requires periodic maintenance. Follow the instructions in the humidifier guide.

#### **Electric Heat**

The heating coil is located between the evaporator coil and blower inside the transition duct. It contains the heating element and high-temperature-limit switches. The heating coil is wired to work in conjunction with the thermostat. Since the thermostat prevents the heating and cooling circuits from being energized at the same time, no additional power wiring is needed. We do recommend using the AUTO mode on the thermostat so it can switch from heating to cooling automatically. If using either the heat only or cool only mode, the thermostat will not switch automatically.

No additional maintenance is required for the heating coil. To test the heating coil operation, set the thermostat on HEAT and set the temperature above the cellar temperature. The supply air temperature should rise above the return air temperature by an amount shown in the specifications.

#### **Extreme Climate Protection**

The purpose of the Extreme Climate Protection is to protect the compressor and refrigerant system. It has two distinct components, a crankcase heater to keep the oil in the compressor warm and to prevent slugging on system start-up and a head pressure control to cycle the condenser fan on and off automatically to maintain system head pressure.

To confirm the system is working, feel the bottom of the heater when the compressor unit has cycled off. When the unit starts, the condenser fan does not start at the same time as the compressor. The condenser fan starts after the head pressure has built up. As the unit is running the condenser fan cycles off and on while it holds the head pressure within a fixed range. The amount of cycling (frequency and duration) depends on the air temperature. The colder the air, the more frequent the cycling and with a longer duration.

#### **Maintenance Schedule**

#### Monthly

(or quarterly depending on experience with cellar)

- Check filter and drain trap clean if needed.
- Check for noise or vibration.
- Check for short-cycling of the unit a turning on and off of the compressor unit more than eight times/hour.



#### **Yearly**

(in addition to monthly)

- Replace filters if worn or plugged beyond cleaning.
- Check evaporator and condenser coils for dirt use a vacuum with a brush attachment to clean the coils.
- Clean condensate pan under the evaporator coil by flushing. Be careful to keep the drains pans clear of all debris.
- Inspect cabinet for corrosion or rusting clean and paint.
- Inspect for dirt buildup on or inside the unit. Clean unit by vacuuming or wiping it down.
- Check for loose insulation, fasteners, gaskets, or connections.
- Check the wiring connections and integrity or cords.
- Examine ducts for any cracks or breach.
- · Check fan and solenoid on humidifier.
- Replace humidifier drip pad (if applicable).



## **Troubleshooting**



Before proceeding, read and understand the safety information contained in the Safety Section of the Wine Guardian Manual

For in-depth Troubleshooting please head to

# Help.wineguardian.com

#### Resetting the High-Pressure Switch

High-Pressure Switch H	Has Shut Down the Unit		
Every Wine Guardian unit has a manual reset high-pressure switch in the refrigeration system. This switch shuts the compressor and condenser down if the head pressure in the system is too high. It is intended to protect the compressor. Restricted airflow through the condenser is the most common reason for the pressure to become too high. This can be caused by dust covering the filter or an obstruction blocking the airflow in the duct or grille.			
Possible Cause Solution			
Head Pressure in unit is too high because an obstruction is restricting airflow or clean the filter. Then restart the unit after resetting the high-pressure switch.			

- 1. Remove the access panel, grille, or duct collar on the condenser to gain access to the High-Pressure Switch.
- 2. Locate the High-Pressure Switch near the compressor (Fig. 1).
- 3. Push the button until it locks into position.
- 4. Push the rocker switch to restart the unit.



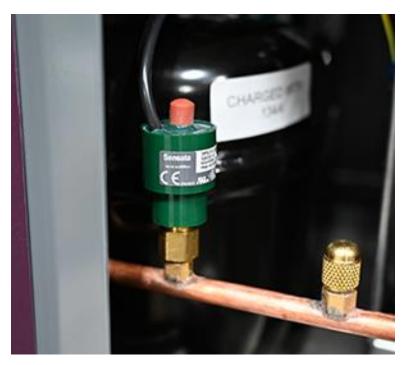


Fig. 1

Please see the link below for a video on how to reset the High-Pressure Switch <a href="https://www.youtube.com/watch?v=TFGFTWZVeAs">https://www.youtube.com/watch?v=TFGFTWZVeAs</a>



#### **Contact and Warranty**

#### **GENERAL**

Wine Guardian warrants, to the original buyer, its goods, and all parts thereof to be free from defects in material and workmanship for a period of two (2) years from the date of invoicing assuming NORMAL USE AND SERVICE.

#### **LIABILITY**

Wine Guardian liability shall be limited to the repair or replacement (at its option) of any part, which, at our sole discretion, is determined to be defective. The purchaser shall pay all transportation costs. Additionally, if a malfunction occurs within the first year from the date of invoice, Wine Guardian will reimburse the reasonable cost of labor required for the repair or replacement provided authorization is obtained from one of our authorized representatives prior to incurring any labor charges.

#### LIMITATIONS OF LIABILITY

THESE WARRANTIES ARE MADE IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND IN LIEU OF ANY OTHER OBLIGATION OR LIABILITY, INCLUDING LIABILITY FOR ANY INCIDENTAL OR CONSQUENTIAL DAMAGES. Wine Guardian will not be responsible for any costs or liabilities whatsoever resulting from improper installation or service of its equipment. In the event that Wine Guardian or its distributors are found liable for damage based on any defect or nonconformity in the products, their total liability for each defective product shall not exceed the purchase price of such defective products. No person or representative is authorized to change these warranties or assume any other obligations or liabilities for Wine Guardian in connection with the sale of its systems.

#### INDEMNIFICATION

Purchaser agrees to indemnify, hold harmless and defend seller and its officers, directors, agents, and employees from and against any and all claims, liabilities, costs and expenses arising out of or related to Purchaser's use of the goods, or in any way involving injury to person or property or accident occasioned by the goods sold by Wine Guardian to Purchaser.

#### FOREIGN GOVERNMENT AND INDIAN NATIONS

If Purchaser is a foreign government or an Indian nation, Purchaser hereby expressly waives its defense of sovereign immunity in the event of a dispute between Purchaser and Wine Guardian regarding this invoice and Purchaser expressly acquiesces to the jurisdiction of the federal and state courts of the United States.

#### **SEVERABILITY**

If one or more of the provisions contained in this contract shall for any reason be held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability shall not affect any provision of this contract, but this contract shall be



construed as if such invalid, illegal or unenforceable provision had never been contained.

#### ADDITONAL REQUIREMENTS

If a defect covered by the Warranty occurs, contact Wine Guardian for authorization to proceed with corrective action. Do not return any parts or incur any charges for which you expect to be reimbursed under this Warranty without receiving this authorization. If parts are replaced under this Warranty, the defective parts must be returned prepaid within 30 days. This warranty shall be null and void in its entirety if the Serial Number on the air conditioner or compressor is altered, removed, or defaced.

#### **Contact Information**

Wine Guardian
7000 Performance Drive
North Syracuse, NY, 13212

Web sites: wineguardian.com
Help.wineguardian.com

Email: info@wineguardian.com

#### **Warranty**

The Wine Guardian unit serial number is noted on all packing lists and bills of lading and, along with shipping date, is kept on file at Wine Guardian for warranty purposes.

All correspondence regarding warranty must include the model number and serial number of the unit involved. Note: that the warranty is null and void if the serial number on the unit or compressor is altered, removed, or defaced. All Inquiries or correspondence regarding warranty should be handled in accordance with the "Warranty" and directed to:

#### Wine Guardian

7000 Performance Drive North Syracuse, New York, 13212

Attn: Service Department

This procedure includes but is not limited to

- Obtaining authorization from Wine Guardian prior to incurring any charges for repair or replacement under warranty.
- Or returning prepaid within 30 days any and all defective parts.

